

KPI Report

Calendar date based on IST	Dedicated Interface (COMBUTE API)															User Interface (OCMS Plus)																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																											
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	Uptime	Down-time	Post payment Single payment Bulk payment	Get payment status Single payment Bulk payment	Average	Reconcile Accounts	Balances	Transactions	Average	FCS	Error Rate	Uptime	Down-time	Payment Initiation Response Single payment Bulk payment	Account Inquiry Response Balances Transactions	Average																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																											
Date	Shows in % 1 - Down-time	Shows in % Get downtime of API gateway from system log (Planned downtime regular weekly maintenance window) is included.	Shows in % Calculate API response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate API response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back	Shows in % Calculate the average response time by getting following information from system log (Start) Receive POST request (End) Send response back																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																											
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