

KPI Report

Date		Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)							
		Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average		
				Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Average		Single payment	Bulk payment		Balances	Transactions
				Single payment	Bulk payment	Single payment	Bulk payment															
Calendar date based on JST		Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Apr 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	335	165	41	59	150	
02 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	342	162	43	59	151	
03 Apr 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	159	45	60	149	
04 Apr 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	166	44	58	152	
05 Apr 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	164	43	57	151	
06 Apr 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	364	207	57	78	176	
07 Apr 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	175	-	122	148	
08 Apr 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	344	162	41	59	152	
09 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	326	183	42	62	154	
10 Apr 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	168	44	60	153	
11 Apr 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	165	43	59	151	
12 Apr 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	338	167	49	58	153	
13 Apr 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	374	201	57	76	177	
14 Apr 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	896	303	-	-	600	
15 Apr 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	459	187	42	56	186	
16 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	440	188	55	58	185	
17 Apr 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	440	181	43	58	181	
18 Apr 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	419	181	44	58	175	
19 Apr 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	431	182	45	59	179	
20 Apr 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	451	197	55	72	194	
21 Apr 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	434	195	77	66	193	
22 Apr 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	427	182	41	56	177	
23 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	408	178	48	58	173	
24 Apr 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	418	180	41	59	174	
25 Apr 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	420	181	41	59	175	
26 Apr 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	416	179	43	60	174	
27 Apr 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	446	223	60	80	202	
28 Apr 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	655	296	45	82	269	
29 Apr 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	419	184	39	56	175	
30 Apr 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	430	186	40	59	179	
01 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	459	197	49	68	193	
02 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	433	181	42	60	179	
03 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	460	179	44	59	185	
04 May 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	437	234	58	73	201	
05 May 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	190	58	62	104	
06 May 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	436	184	41	54	179	
07 May 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	430	187	46	56	180	
08 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	435	181	44	57	179	
09 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	418	220	43	58	185	
10 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	419	181	42	57	175	
11 May 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	529	216	62	76	221	
12 May 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-	
13 May 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	434	175	39	54	175	
14 May 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	415	177	41	56	172	
15 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	442	190	42	58	183	
16 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	431	193	42	59	181	
17 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	438	188	42	58	181	
18 May 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	462	282	55	74	218	
19 May 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	425	-	241	301	322	
20 May 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	404	174	41	56	169	
21 May 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	413	179	44	56	173	
22 May 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	430	208	42	59	185	
23 May 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	427	189	42	58	179	
24 May 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	434	189	41	59	181	
25 May 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	442	206	56	79	196	
26 May 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	53	78	66	
27 May 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	413	183	41</			

