

KPI Report

Date	Dedicated Interface (COMSUITE API)														User Interface (GCMS Plus)									
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average					
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Average	FCS	Error Rate	Uptime		Downtime	Single payment	Bulk payment	Balances	Transactions
			Single payment	Bulk payment	Single payment	Bulk payment																		
Calendar date based on JST		Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.		
01 Jan 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	434	207	57	83	195			
02 Jan 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	377	184	41	59	166			
03 Jan 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	334	171	43	60	152			
04 Jan 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	343	169	44	58	153			
05 Jan 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	343	171	43	58	154			
06 Jan 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	385	193	53	69	175			
07 Jan 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	209	51	69	110			
08 Jan 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	342	159	43	55	150			
09 Jan 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	174	43	57	151			
10 Jan 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	334	179	42	57	153			
11 Jan 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	337	162	43	57	150			
12 Jan 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	329	160	42	57	147			
13 Jan 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	351	222	52	70	174			
14 Jan 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-			
15 Jan 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	329	164	39	54	147			
16 Jan 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	338	167	42	57	151			
17 Jan 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	340	166	44	58	152			
18 Jan 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	161	41	57	148			
19 Jan 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	160	42	58	148			
20 Jan 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	354	231	54	79	179			
21 Jan 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	58	75	66			
22 Jan 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	324	160	41	57	146			
23 Jan 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	157	42	57	146			
24 Jan 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	325	157	42	58	145			
25 Jan 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	327	161	41	58	147			
26 Jan 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	333	160	43	60	149			
27 Jan 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	365	199	57	82	176			
28 Jan 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	-	-	94	94			
29 Jan 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	328	155	41	57	145			
30 Jan 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	323	158	41	58	145			
31 Jan 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	333	161	42	60	149			
01 Feb 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	158	43	62	149			
02 Feb 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	338	159	44	60	150			
03 Feb 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	372	184	55	74	171			
04 Feb 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	172	-	63	117			
05 Feb 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	323	153	42	56	144			
06 Feb 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	318	159	41	55	143			
07 Feb 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	165	42	56	149			
08 Feb 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	333	165	46	59	151			
09 Feb 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	340	223	44	60	167			
10 Feb 2024	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	350	192	55	76	168			
11 Feb 2024	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-			
12 Feb 2024	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	330	155	41	54	145			
13 Feb 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	167	42	56	149			
14 Feb 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	330	170	43	58	150			
15 Feb 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	336	165	42	56	150			
16 Feb 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	331	162	42	58	148			
17 Feb 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	360	185	59	79	171			
18 Feb 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	183	59	73	105			
19 Feb 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.65%	8.35%	330	160	40	54	146			
20 Feb 2024	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	389	180	41	56	166			
21 Feb 2024	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	332	164	42	58	149			
22 Feb 2024	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	339	165	46	59	152			
23 Feb 2024	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	336	166	41	58	150			
24 Feb 2024	Sat	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	363	182	58	77	170			
25 Feb 2024	Sun	14.59%	85.41%	-	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	593	-	329	461			
26 Feb 2024	Mon	91.66%	8.34%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	350							

