

KPI Report

Date	Dedicated Interface (COMSUITE API)														User Interface (GCMS Plus)									
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average					
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Average	FCS	Error Rate	Uptime		Downtime	Single payment	Bulk payment	Balances	Transactions
			Single payment	Bulk payment	Single payment	Bulk payment																		
Calendar date based on JST	Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.			
01 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	170	274	127	239	202			
02 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!			
03 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	174	584	110	189	264			
04 Jan 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	164	329	114	190	199			
05 Jan 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	153	255	119	199	182			
06 Jan 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	238	121	187	173			
07 Jan 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	245	123	189	178			
08 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	142	203	128	250	181			
09 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	724	493	609			
10 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	136	265	106	168	169			
11 Jan 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	203	112	176	157			
12 Jan 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	200	111	188	161			
13 Jan 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	241	120	177	171			
14 Jan 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	217	119	177	167			
15 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	147	194	139	195	169			
16 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!			
17 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	144	270	104	167	171			
18 Jan 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	199	110	180	158			
19 Jan 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	199	109	178	157			
20 Jan 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	221	120	185	168			
21 Jan 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	236	121	186	170			
22 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	152	172	126	235	171			
23 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!			
24 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	126	218	105	172	156			
25 Jan 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	242	112	182	169			
26 Jan 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	132	226	115	186	165			
27 Jan 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	213	113	193	165			
28 Jan 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	231	112	191	170			
29 Jan 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	140	174	122	227	166			
30 Jan 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!			
31 Jan 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	171	263	108	176	179			
01 Feb 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	170	219	120	197	176			
02 Feb 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	184	251	118	200	188			
03 Feb 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	159	280	128	194	190			
04 Feb 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	238	129	203	182			
05 Feb 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	161	185	140	210	174			
06 Feb 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!			
07 Feb 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	150	288	118	172	177			
08 Feb 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	195	113	175	156			
09 Feb 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	215	116	172	161			
10 Feb 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	223	114	187	168			
11 Feb 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	201	109	172	157			
12 Feb 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	138	177	125	198	159			
13 Feb 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!			
14 Feb 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	143	294	108	164	177			
15 Feb 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	270	112	178	176			
16 Feb 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	152	218	116	192	170			
17 Feb 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	147	205	116	182	163			
18 Feb 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	222	117	178	164			
19 Feb 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	145	275	124	207	188			
20 Feb 2022	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!			
21 Feb 2022	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	132	248	107	169	164			
22 Feb 2022	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	136	199	112	185	158			
23 Feb 2022	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	125	204	110	179	154			
24 Feb 2022	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	206	112	184	161			
25 Feb 2022	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	217	110	190	166			
26 Feb 2022	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	137	239	12					

