

KPI Report

Date	Dedicated Interface (COMSUITE API)													User Interface (GCMS Plus)					
	Uptime	Downtime	PISP Response				AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average
			Post payment		Get payment status		Average	Reachable Accounts	Balances	Transactions					Single payment	Bulk payment	Balances	Transactions	
			Single payment	Bulk payment	Single payment	Bulk payment													
Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Shown in %; Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Processing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.
01 Jul 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	175	232	116	186	177
02 Jul 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	210	120	195	169
03 Jul 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	154	204	129	256	186
04 Jul 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
05 Jul 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	137	251	111	167	167
06 Jul 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	212	114	174	160
07 Jul 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	135	180	112	170	149
08 Jul 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	196	112	173	155
09 Jul 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	253	115	167	168
10 Jul 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	125	220	125	178	162
11 Jul 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	1674	-	-	-	1674
12 Jul 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	154	202	105	157	155
13 Jul 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	186	110	167	151
14 Jul 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	194	111	170	154
15 Jul 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	216	116	170	163
16 Jul 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	157	204	111	174	161
17 Jul 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	152	205	124	195	169
18 Jul 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
19 Jul 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.64%	8.36%	143	239	105	162	162
20 Jul 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	183	109	165	150
21 Jul 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	212	113	174	160
22 Jul 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	141	194	109	167	153
23 Jul 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	224	115	169	164
24 Jul 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	151	173	122	193	160
25 Jul 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
26 Jul 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	140	247	107	167	165
27 Jul 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	196	113	178	157
28 Jul 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	139	224	112	182	164
29 Jul 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	278	110	180	179
30 Jul 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	163	253	112	184	178
31 Jul 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	144	195	121	212	168
01 Aug 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
02 Aug 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	142	205	106	174	157
03 Aug 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	218	112	177	164
04 Aug 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	153	229	115	175	168
05 Aug 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	204	119	173	161
06 Aug 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	244	114	171	170
07 Aug 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	141	210	127	178	164
08 Aug 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
09 Aug 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	131	255	104	152	161
10 Aug 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	143	228	108	161	160
11 Aug 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	220	111	169	160
12 Aug 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	249	114	172	171
13 Aug 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	138	261	110	164	169
14 Aug 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	163	270	132	197	191
15 Aug 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
16 Aug 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	148	248	105	160	165
17 Aug 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	146	178	109	174	152
18 Aug 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	204	109	172	157
19 Aug 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	221	111	173	163
20 Aug 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	148	247	111	169	169
21 Aug 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	153	181	125	201	165
22 Aug 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
23 Aug 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	129	235	105	161	157
24 Aug 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	137	229	110	174	163
25 Aug 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	145	200	109	180	158
26 Aug 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	140	219	113	178	162
27 Aug 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	142	264	111	181	175
28 Aug 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	133	-	118	205	152
29 Aug 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
30 Aug 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	145	464	105	170	221
31 Aug 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	160	252	106	176	173
01 Sep 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	167	246	114	188	179
02 Sep 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	162	245	120	186	178
03 Sep 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	163	248	128	192	183
04 Sep 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	163	197	140	211	178
05 Sep 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
06 Sep 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	146	252	106	162	167
07 Sep 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	150	226	114	162	163
08 Sep 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	221	114	174	166
09 Sep 2021	Thu	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	144	211	115	170	160
10 Sep 2021	Fri	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	151	250	115	167	171
11 Sep 2021	Sat	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.68%	8.32%	169	235	162	189	189
12 Sep 2021	Sun	0.00%	100.00%	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	#DIV/0!
13 Sep 2021	Mon	91.67%	8.33%	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	150	231	106	159	162
14 Sep 2021	Tue	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	234	112	169	166
15 Sep 2021	Wed	100.00%	0.00%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	149	221	113	169	163
16 Sep 2021	Thu	99.80%	0.20%	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	156	229	115	172	168
17 Sep 2021	Fri	100																	

